

University of California San Francisco Traveler Training November 14 from 9am to 12pm PST

- I. **Introductions**
 - a. **UCSF Risk Management team**
 - b. **United Healthcare Group**
 - c. **iJET**

- II. **United Healthcare Group**
 - a. **Explanation of call intake process**
 - i. **Medical Evacuation Scenario**
 - b. **Sexual Assault – psychological care / steps provided to a UC traveler**
 - c. **Traffic Accidents / Common Emergencies**
 - i. **Scenario**
 - ii. **Best Practices**
 - d. **Pepkits**

- III. **Discussion**

- IV. **iJET**
 - a. **Woman’s Safety – minimizing risk abroad**
 - b. **Natural Disaster**
 - i. **Scenario**
 - ii. **Best Practices**
 - c. **Political Instability**
 - i. **Scenario**
 - ii. **Best Practices**
 - d. **Terrorist Attack**
 - i. **Scenario**
 - ii. **Best Practices**
 - e. **Detainment**
 - i. **Scenario**
 - ii. **Best Practices**
 - f. **Information Technology**
 - i. **Preventable Measures beyond sanitizing devices**

- V. **Discussion**